

## Policies & Prepare for Service

Here are some helpful suggestions to help homeowners speed up the process and save money!

Remember you are paying based on time!

1. Provide a parking space in the driveway nearest to the first door.
2. Turn computers off ahead of time.
3. Move furniture and/or any other household items that block or interfere with all work areas. This includes lower wall receptacles and in particular the main electrical panel.
4. Unpackage and inspect any lighting fixtures you are supplying.
5. Communication is imperative to ensure safety and accuracy. Please make certain of silence in the premise (i.e. turn off televisions, radios and remove loud children, barking dogs etc. from work area).
6. We strongly encourage that the principle decision maker establishes communication with Gauthier Electric and henceforth act as the customer (see: [Definition of the Customer](#)). This ensures that the decision maker is onsite for continuous and efficient communication and to make certain the job is completed to your liking. We like to keep customers involved so that we do not have to make decisions for them.
7. Please refrain from smoking inside the premises. Failure to comply will result in a penalty service charge.
8. For no reason will we remove our shoes while onsite solely for our own safety. Feel free to lay a drop sheet over the work area.
9. Our number one concern is everybody's safety. As professionals, we need a comfortable work space. We ask that everyone in the home keep a safe distance of 10 feet from us. This will allow us to concentrate and maintain top service and workmanship. At the same time protect you, your children, and your pets from any danger. We appreciate your open minded consideration.
10. Remember: "We are the Pros." Please do not try to be overly helpful, get too close or be overly talkative. Understand that we are always acting in your best interest. Cooperation will ensure efficiency, quality and customer satisfaction.

*Thank you for being a Courteous Customer!*